

## **Resetpass.bat**

### **Description:**

Resetpass.bat is an executable file that resets the password for the Symantec Endpoint Protection Manager admin account.

**Note:** If you change the admin account name to something other than admin and then subsequently run resetpass.bat, it changes the account name back to admin.

### **To use Resetpass.bat:**

1. Open Windows Explorer on the computer where you run Symantec Endpoint Protection Manager.
2. Change directory to the <Drive>:\Program Files\Symantec\Symantec Endpoint Protection Manager\Tools folder.
3. Double-click the Resetpass.bat executable file.  
The password is reset to the default password.
4. Be sure to change the password immediately.